



Online Training

Franchise operations need to provide continuous training for improving performance, coaching new employees, and providing a channel for professional development of employees. Web based training allows franchisees and employees to learn new skills and refresh existing knowledge in a self-paced manner. Provide training in multiple formats including power-point presentations, Streaming Media and Rich Media (voice, video and content integration). 24x7 accesses allow employees and franchisees to learn at their own pace.



Some of the benefits are:

- ▶ Improve performance and customer satisfaction by leveraging a trained workforce
- ▶ Significantly, reduce training related costs through a judicious mix of onsite, offsite, and web-based training
- ▶ Reduce employee turnover by providing professional development training
- ▶ Reduce support costs by rich-media instructions for franchisees

FEATURES:

- Operations Training
- Sales Training
- Professional Development Training
- Rich-media experience
- Multiple formats
- 24x7 Access
- Content control